



Jeffco Aquatic Coalition (JAC)  
August 2013 State of the Pool Report

Pool Revenues

Congratulations on the pool revenue figures: \$25,689 for second quarter and over \$20,000 for month of July, compared to budget of \$26,250 per quarter!

Fall Schedule

Knowing that the fall schedule is in development, JAC offers the following inputs to this process based on synthesized input from the user community: comments made to us during outreach events, comments made by individuals, and our own insights:

- 1) Add more programming on Saturday and Sunday.
- 2) Reinstate the 5:30 AM opening time on Monday through Friday.
- 3) Remove the SC lanes during the M-W-F Aqua Power class.
- 4) Add a second Aqua Power class at 9 AM M-W-F.
- 5) Resolve the operation issues with the adult programs offered through the YMCA (see paragraph at end of this report.)
- 6) Designate SLOW lanes during Therapy Swims.
- 7) Maintain consistency in programming times.

With the soon to be added additional full time staff member, and with the strong revenue numbers supporting the JAC analysis that user fees can cover costs for additional program hours, we urge the City to make the MVP more accessible to the community. It is a win-win-win scenario: the public gets access, the city gets revenues, and staff are gainfully employed.

City/School District Collaboration

We are pleased to have received copies of the city/school district MOU and key points of a long term lease. We believe this is the most important step in maintaining the pool and Mountain View facility as a true community center and are looking forward to its formal acceptance by both parties. We commend both the city and the school district in taking this step.

Based upon listening to the videos of the August 12, 2013 City Council Workshop, it seems like there are significant issues to be addressed before the future of the



Mountain View Campus is certain. The creation of a “trust” organization to manage the campus is a significant unknown, as are some of the financial matters. We await hearing further details.

### Pool Staff

It is wonderful to see the pool staff photos and profiles on the natatorium wall. Thank you. We had looked forward to seeing them in the entrance lobby area as a welcoming display for new or arriving users. At least one swimmer needs glasses to read the bios, and not having them in the natatorium misses the opportunity to read about the staff.

There continues to be some problems in staff scheduling. Recently a Sunday’s Masters workout was cancelled again for the second time in as many months because a lifeguard did not show up for work. For all the users, especially those who travel more than half an hour to get to the pool, this inconvenience is very frustrating.

### Facilities

The fan in the men’s changing room is a step in the right direction and seems to do its job occasionally, but is totally inadequate on other occasions. The lighting in the women’s changing room is greatly improved since the bulbs were replaced. Thank you. Women users look forward to having a working drinking fountain and the reinstallation of the large mirror.

We are still receiving complaints regarding housekeeping. The floor of the women’s changing room has been chronically filthy. It needs a thorough cleansing and daily cleaning. We reiterate our request, now made many times, that cleaning protocols be established, posted in both changing rooms, and followed. The responses to this request have been inadequate.

JAC was informed by one of the staff that the pool vacuum was broken, and asked if we might be interested in funding the replacement. Hugh Winn, the chair of our Aquatic Facilities Working Group investigated possible equipment options and found a robotic pool vacuum that met the pool needs (able to pick up the fine sands, capable of climbing pool walls) for the very affordable price of just over \$1K. The JAC Board considered whether JAC could pay for the pool vacuum, and decided

Dolphin Premier Robotic Pool Cleaner





that it was appropriate for the city to purchase it. Given the strong revenue figures, there should be resources available. This is a more sensible way to spend City resources than paying staff to sweep the pool using snorkels. Hugh gave the pool manager the results of our research into pool vacuums, and our recommendation for a replacement.

We have offered to test out pressure washing as a way to remove the ring around the backplash, and if it is effective to mobilize volunteers for the cleaning task. We look forward to receiving a response to our offer.

#### YMCA and other user groups

The operational issues between the YMCA and the pool for the adult classes are some of the easiest things to fix, and yet it seems they have not yet been addressed. Why not? To do so would be an important step in increasing pool user satisfaction. We reiterate our request that this be given priority and resolved before the fall schedule is published. For many weeks we have requested a meeting on this topic, and it is yet to be scheduled. Our last month's report has more details on this issue.

We hope these monthly reports can help the effectiveness of maintaining and increasing the ease of the City in solving the issues that arise in running the pool.

Submitted by the Jeffco Aquatic Coalition Board of Directors

August 15, 2013